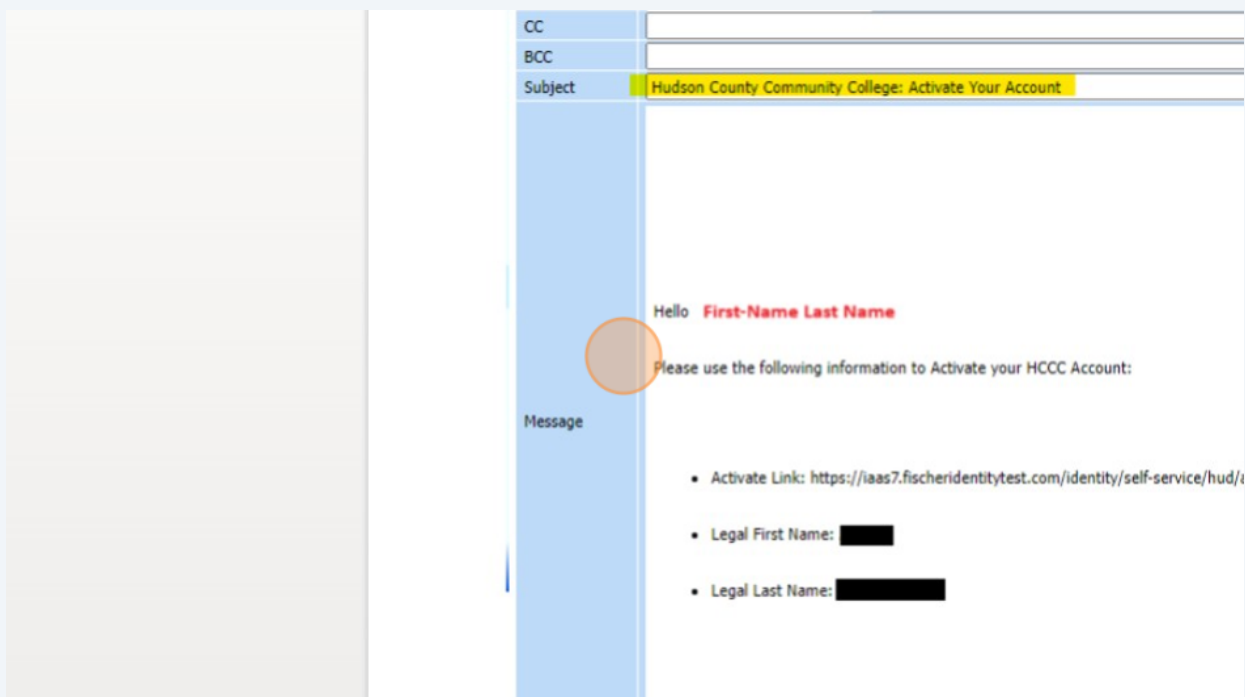


HCCC Account Claim - Recovery Information Guide.

This guide provides step-by-step instructions for recovering a HCCC account. It includes specific clickable images and fields to navigate to, making the recovery process easier. Following these steps will help users regain access to their HCCC account quickly and efficiently.

1

You will receive an email to your personal email address in order to activate your account.



2

Navigate to
<https://myaccess.hccc.edu>

3

Please fill in all the necessary fields. The ID and DOB are not provided in the email for security reasons, so they should only be known by the owner.

Tip: If the DOB is a single digit, please remember to add a 0 as a prefix. For example, (01/01/2023).

HCCC Access Portal


your identity as well as set your password.


User Information

* Legal First Name:

* Legal Last Name:

* ID:

* DOB: 
Format: mm/dd/yyyy

I'm not a robot  reCAPTCHA
Privacy - Terms

4

Must read and accept the AUP (Acceptable Use Policy).

Acceptable Use Policy

the HCCC ITS Acceptable Use Policy., A copy of this policy can be found in the FAQ section of the HCCC Technology (ITS) Web Page., <https://www.hccc.edu/its>

5

Ensure to save this User ID its your username and login credentials.
Press **ctrl + c**

2 Review And Accept Terms Of Use

3 User Details

Your User ID is: **atestdavidson**

Click the Next button to configure your Profile and reset your password.

NEXT

4 Update Personal Information

6

To ensure that you can easily reset your password or retrieve your User ID, please provide recovery information for your account.

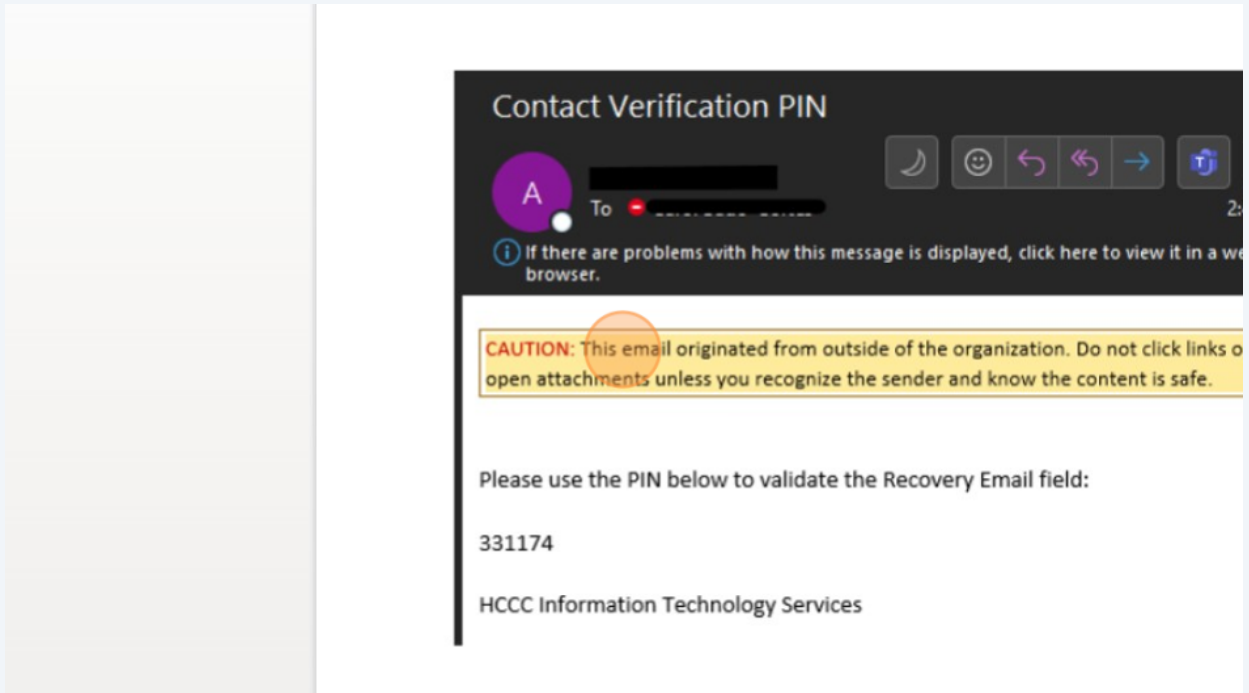
ie number.

Recovery Email:

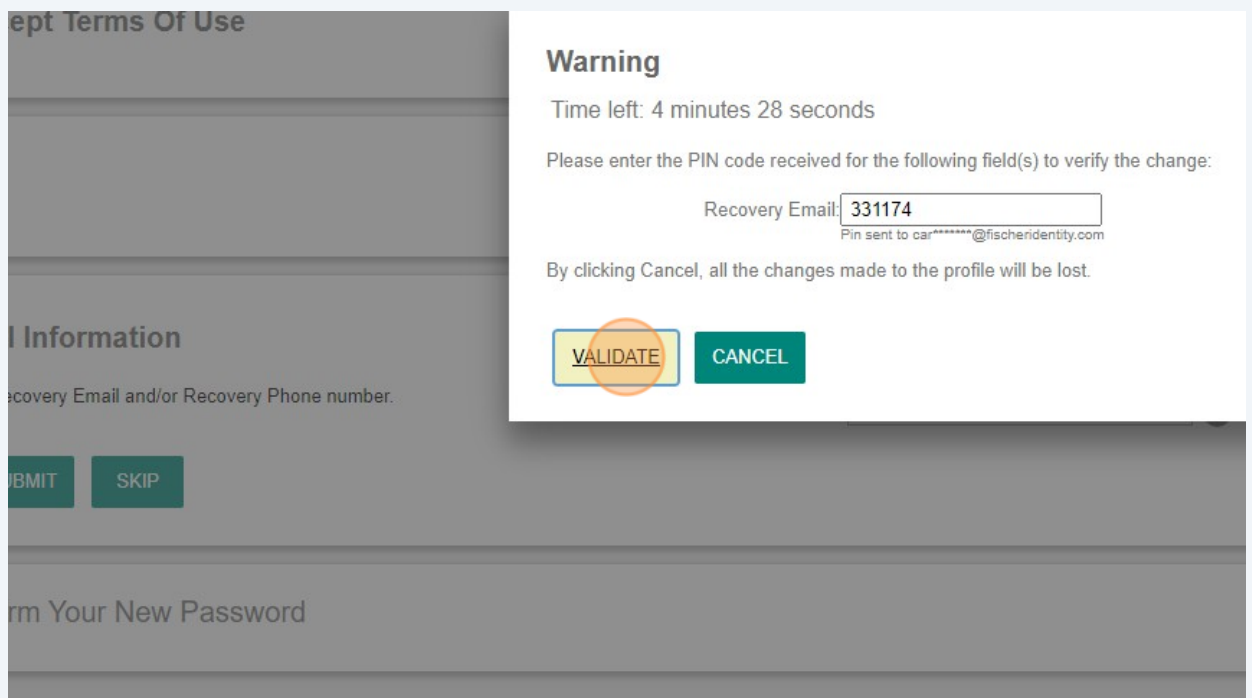


Re

7 You will receive a **PIN** via the recovery field provided.



8



9

Please create a new password and ensure that it meets the required criteria. As you type, the check marks will be automatically marked if they meet the criteria.

4 Update Personal Information

5 Create And Confirm Your New Password

*New Password:

Password Strength:

* Re-type Password:

RESET PASSWORD