Information Technology Services

Support Phone: (201) 360-4310 **Support Email**: itshelp@hccc.edu
Website: https://www.hccc.edu/administration/its/index.html **Instagram, Threads, X**: @HCCC_ITS

Resetting Your HCCC Password

When you don't know your HCCC Password or know that it is expired, there is an easy way to reset it.

1. Navigate to https://myaccess.hccc.edu
2. Click the Forgot Password link:

3. Enter your personal information. **Hint: Your ID number is 7 digits long and begins with at least one zero; it does not begin with a 1**.

4. Next, you select where to receive your PIN code.

No worries. You may quickly and securely reset forgotten passwords to your accounts.

* Required field

1 Enter Your User Information

2 Verify Your Identity

◯ By providing the password to one of my accounts

🔵 By authenticating via a pin sent to your mobile device (*******129)

◯ By authenticating via a pin sent to your email (tri*********@gmail.com)

NEXT

If you have not previously claimed your identity, and have trouble, please contact the Help Desk at 201-360-4310.