

Information Technology Services

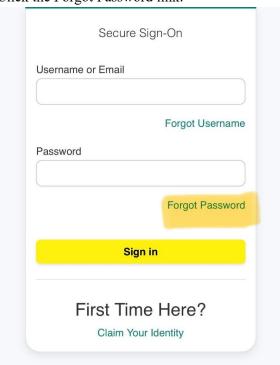
Support Phone: (201) 360-4310
Website: https://www.hccc.edu/administration/its/index.html

Support Email: <u>itshelp@hccc.edu</u>
Instagram, Threads, X: @HCCC ITS

Resetting Your HCCC Password

When you don't know your HCCC Password or know that it is expired, there is an easy way to reset it.

- 1. Navigate to https://myaccess.hccc.edu
- 2. Click the Forgot Password link:



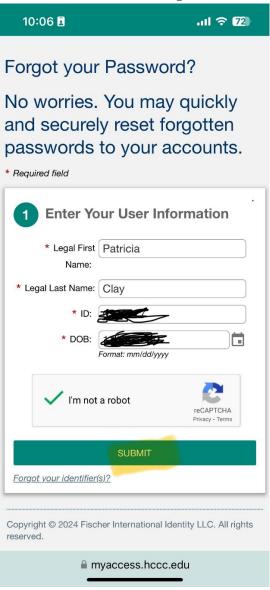


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3. Enter your personal information. Hint: Your ID number is 7 digits long and begins with at least one zero; it does not begin with a 1.



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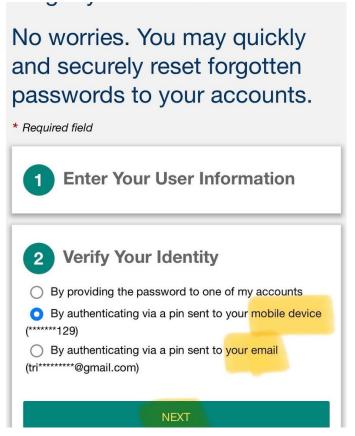


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4. Next, you select where to receive your PIN code.



If you have not previously claimed your identity, and have trouble, please contact the Help Desk at 201-360-4310.

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