



# Information Technology Services

Support Phone: (201) 360-4310

Support Email: [itshelp@hccc.edu](mailto:itshelp@hccc.edu)

Website: <https://www.hccc.edu/administration/its/index.html>

Instagram, Threads, X: @HCCC\_ITS

## Resetting Your HCCC Password

When you don't know your HCCC Password or know that it is expired, there is an easy way to reset it.

1. Navigate to <https://myaccess.hccc.edu>
2. Click the Forgot Password link:

Secure Sign-On

Username or Email

[Forgot Username](#)

Password

[Forgot Password](#)

**Sign in**

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**First Time Here?**

[Claim Your Identity](#)



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3. Enter your personal information. **Hint: Your ID number is 7 digits long and begins with at least one zero; it does not begin with a 1.**

10:06 [signal] [wifi] [72]

Forgot your Password?

No worries. You may quickly and securely reset forgotten passwords to your accounts.

\* Required field

**1 Enter Your User Information**

\* Legal First Name:


Name:

\* Legal Last Name:

\* ID:

\* DOB:  [calendar icon]


Format: mm/dd/yyyy

I'm not a robot  reCAPTCHA  
Privacy - Terms

**SUBMIT**

[Forgot your identifier\(s\)?](#)

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 myaccess.hccc.edu



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4. Next, you select where to receive your PIN code.

No worries. You may quickly and securely reset forgotten passwords to your accounts.

*\* Required field*

**1 Enter Your User Information**

**2 Verify Your Identity**

By providing the password to one of my accounts

By authenticating via a pin sent to your mobile device  
(\*\*\*\*\*129)

By authenticating via a pin sent to your email  
(tri\*\*\*\*\*@gmail.com)

**NEXT**

If you have not previously claimed your identity, and have trouble, please contact the Help Desk at 201-360-4310.